



Raleigh-Wake Emergency Communication Receives International Award

The Association of Public Safety Communications Officials International announced today that the Raleigh-Wake Emergency Communications Center was selected as the recipient of the 2010 Horizon Award for Large 9-1-1 Centers. This award, inaugurated in 2009, is now presented every year to acknowledge the efforts of communications centers that have proactively assessed and met the technological and operational needs of their center, employees, and service population.

The Raleigh 9-1-1 Center uses an expansive array of technological solutions in providing sophisticated yet reliable and cost-effective services. Automatic Vehicle Location assures that the closest ambulance is dispatched to every call, while off-the-shelf applications like Twitter are used to quickly inform followers of accidents or traffic conditions throughout Wake County. In keeping with Raleigh's promise to become the most sustainable city in the southeast, focus has been placed on reducing power consumption and cooling demands of this 24/7 facility through the virtualization of servers and the use of increasingly energy efficient workstations and monitors.

According to APCO Executive Director George S. Rice, Jr., "APCO International is proud to honor the Raleigh-Wake Emergency Communications Center with this award and call attention to the technological advancements they have made to enhance their life-saving services."

APCO is the world's oldest and largest organization of public safety communications professionals, with more than 15,000 members worldwide. The award was physically presented at the association's annual conference in Houston, TX on August 3rd.